



## Tips for a Happy Birthday At Lion Country Safari



### ❖ **Be on time.**

- Your rental van will only be held for 15 minutes after the arrival time that you gave us. We might not be able to provide a van to your group if you are late.
- Your party will be set up in the restaurant, which reserves your seats. If you arrive late, your schedule may need to be adjusted so that your party will begin in the restaurant rather than driving through the preserve.
- If you have a premium birthday party, please note that you have a special show scheduled in the Animal Theatre just for your group. Your group must arrive at the theatre during the scheduled time in order for this special show to take place. The theatre and staff times are limited.
- Please try to follow the itinerary provided you in your confirmation letter. If there is a problem with the schedule we gave you or if you need some times adjusted, please let our groups coordinator know as soon as possible.

### ❖ **Arrive together.**

- Carpool or have your guests meet together early in our front parking lot so that your whole group is accounted for on time. Your group should be together before you proceed to Ticket Booth # 3 to pay and enter the park.

### ❖ **Know your count.**

- Be sure that you know how many guests you have, as well as their lunch choices BEFORE you go to ticket booth 3 to pay.
- Be sure to give each guest the correctly colored wristband, matching their lunch choice, to wear in the restaurant so that all your guests receive the meal that each requested.

### ❖ **Save your cake.**

- Make sure that your cake is protected in a reasonably durable and secure container such as a cake box. A cake on a tray wrapped or draped in plastic is much less likely to arrive at the restaurant safely than one in a box or other durable container.
- If you have an ice cream cake, make sure that it is kept cold on its way to our park. Also, make sure that we know that it is an ice cream cake so that we can store it in the freezer at the restaurant (rather than the refrigerator).

### ❖ **Relax.**

- Remember, you're here for a party. Sometimes things don't always go as expected, but our staff will do everything in our power to make sure that you and your guests enjoy your time at our park.

- ❖ **No balloons or Piñatas, please.** Our wildlife staff asks that you please not bring balloons or piñatas, as they can pose a threat to the safety and health of our animals.